Accessibility Conformance Report for SharePoint Connector for Jira Cloud (VPAT® 2.5Rev)

Elevatic

22 October, 2026

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Name of Product/ Version	**SharePoint Connector for Jira Cloud** by Elevatic (Atlassian Marketplace[1]), built on Atlassian Forge and continuously delivered. This report applies to the latest version available on the Atlassian Marketplace as of the report date. Includes the SharePoint Files work item panel, the dialog for connecting SharePoint and OneDrive items (with upload), the file preview dialog, the SharePoint Activity tab of the work item activity, the SharePoint Connector Space Folders page in the space settings including auto-connect, the SharePoint actions for Jira Automation, the in-app feedback dialog and the Rovo agent "Assistant for SharePoint". The Data Center edition is not covered by this report.
Report Date	October 2026
Product Description	SharePoint and OneDrive integration for Jira: teams browse, search, edit, upload and manage Microsoft 365 SharePoint Online and OneDrive documents and folders from the document panel inside a Jira work item, while SharePoint permissions are preserved. Space admins link SharePoint folders to a Jira space, giving every space member access to their documents from any work item (optionally connected automatically to new work items of selected types); folder linking is controlled by admin permissions in the space settings. SharePoint actions for Jira Automation (create, get and delete SharePoint items, upload work item attachments to SharePoint, connect and disconnect items) and a Rovo agent that finds, suggests, summarises and connects SharePoint documents extend the app. The app is part of the Meridian Documents Integration for Atlassian solution. Technically, the app runs on Atlassian Forge and accesses the Microsoft Graph API with the delegated permissions of the signed-in user, so each person reaches only the content they may already open in SharePoint: the user interfaces call Microsoft Graph from the end user's browser, while Rovo and Jira Automation actions run as Forge functions using the user's Microsoft 365 connection (Forge external authentication). User interfaces are Forge Custom UI surfaces (React + Atlassian Design System / Atlaskit) rendered in iframes within Jira: work item panel, connect dialog, preview dialog, activity tab, space settings page, automation action configuration and feedback dialog. The Rovo agent has no user interface of its own; conversations take place in Atlassian's Rovo chat. The user interface is available in English and German, following the Jira user's language.
Contact Information	Elevatic — products@elevatic.com[2] · support request[3] (Mon–Fri 9:00–17:00 CET/CEST) · trust.elevatic.com[4] · app documentation[5]. Elevatic is ISO 9001 and ISO 27001 certified; the app is Cloud Fortified and part of the Marketplace Bug Bounty program.

1. https://marketplace.atlassian.com/apps/1230665/sharepoint-connector-for-jira?hosting=cloud
2. mailto:products@elevatic.com
3. https://go.elevatic.com/elevatic-support/
4. https://trust.elevatic.com/
5. https://go.elevatic.com/sharepoint-connector-for-jira-cloud

Scope and Boundaries	The ICT under evaluation is the app's own user interface. The following are **outside the boundary** of this assessment and are reported by third parties, not by Elevatic. Evidence held for each component is listed in the appendix *Third-Party Accessibility Evidence — Microsoft and Platform Components*. • The **embedded document preview**: rendered by Microsoft (Office for the web / SharePoint preview) inside an iframe in the preview dialog. Its accessibility, including in-place editing, is Microsoft's. Files opened in SharePoint, Office for the web or Microsoft Stream in a new browser tab are likewise Microsoft's. *No vendor ACR on file yet.* • The **customer's own SharePoint documents and folder content** (headings, alt text, table structure, reading order, file names) — user-authored source content. • The **Microsoft sign-in and consent flow** (Microsoft Entra ID), including the "Need admin approval" dialog. *Covered by Microsoft's Accessibility Conformance Report "Office 365 and Azure AD login experience (Web)", VPAT 2.4Rev, 11 September 2023, which reports* Supports *for every WCAG 2.0 and 2.1 Level A and AA criterion. That report does not cover WCAG 2.2.* • The **Atlassian host application** (Jira Cloud, including the Jira Automation rule editor, the Rovo chat in which the Rovo agent is used, and the Forge flags and modal frames) and the browser. • The **SharePoint web part that displays Jira issues on a SharePoint page** (table or card view, filtered with JQL or search). It is a separate SharePoint (SPFx) artefact with its own host and is to be assessed separately. • The documentation site (app documentation[6] on help.elevatic.com, delivered via Scroll Sites), the Atlassian Marketplace listing and the Elevatic support portal. Where a criterion is materially affected by the embedded preview, the remark says so. WCAG Level AAA is included for completeness only and is marked *Not Evaluated*; it is not within the reported scope.
Evaluation Methods Used	Assessment by evaluators familiar with the product functionality, using the Accessibility Testing Matrix for WCAG Compliance: • Keyboard-only operation (T-KBD), • Screen-reader review with VoiceOver + Web Browser (T-SR), • Colour and non-text contrast measurement (T-CONTRAST), • Text resize and spacing (T-ZOOM), reflow and orientation (T-REFLOW), • Manual heuristic inspection (T-MAN), • Automated checks (T-AXE) via axe-core on rendered components. **Executed as of October 2026**: manual heuristic inspection (T-MAN) of the app's own user interfaces at source-code level against WCAG 2.2 Level A/AA, and keyboard-only operation (T-KBD) as a manual pass against the deployed app, complemented by automated keyboard tests (component tests driven by real key events) for the connect dialog, the card and list views, the SharePoint Activity tab and the popups. The revision of the app's own components that these passes informed has been completed: accessible names for icons and icon-only buttons, keyboard operability of previously mouse-only controls, tables as a single tab stop with arrow-key row navigation, popups without focus traps, form labels and error association, status messages for screen readers, interface language declaration and reduced motion. **Not yet executed**: screen-reader review (T-SR), automated checks (T-AXE), contrast measurement (T-CONTRAST), text resize and spacing (T-ZOOM) and reflow (T-REFLOW). Criteria that depend on those methods remain Preliminary; the activities are listed under Planned Verification.

6. https://go.elevatic.com/sharepoint-connector-for-jira-cloud

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standards/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) · Level AA (Yes) · Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) · Level AA (Yes) · Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) · Level AA (Yes) · Level AAA (No)
Revised Section 508 (Jan 18 2017, corrected Jan 22 2018)	Yes
EN 301 549 V3.1.1 (2019-11) and V3.2.1 (2021-03)	Yes

Terms

- **SUPPORTS** at least one method meets the criterion without known defects.
- **PARTIALLY SUPPORTS** some functionality does not meet the criterion.
- **DOES NOT SUPPORT** the majority does not meet the criterion.
- **NOT APPLICABLE** the criterion is not relevant to the product.
- **NOT EVALUATED** not evaluated (WCAG Level AAA only).
- **PRELIMINARY** best-effort, not yet verified — a deviation noted per VPAT rules.

WCAG 2.x Report

Tables 1 and 2 also document conformance with the WCAG-referencing provisions of **EN 301 549** (Clause 9 Web; Clauses 10.1–10.4 Non-web documents; Clauses 11.1–11.4 and 11.8.2 Software; Clauses 12.1.2 and 12.2.4) and **Revised Section 508** (501.1, 504.2, 602.3), as noted in those sections. Success criteria are scoped for full pages, complete processes, and accessibility-supported ways of using technology.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	PRELIMINARY	Icons and images expose accessible names; decorative icons and illustrations are hidden from assistive technology. File-type icons are named by file format, upload status icons (waiting, in progress, succeeded, failed) carry a text alternative, and the embedded preview iframe carries a title identifying the document. Content inside the embedded preview and inside customer documents is out of boundary. To be confirmed via T-AXE, T-SR.
1.2.1 Audio-only and Video-only (Prerecorded)	NOT APPLICABLE	The app itself presents no pre-recorded or live audio or video content. Media files stored in SharePoint are played in the embedded Microsoft preview or in Microsoft Stream (out of boundary).
1.2.2 Captions (Prerecorded)	NOT APPLICABLE	The app itself presents no pre-recorded audio or video content; see 1.2.1.
1.2.3 Audio Description or Media Alternative (Prerecorded)	NOT APPLICABLE	The app itself presents no pre-recorded audio or video content; see 1.2.1.
1.3.1 Info and Relationships	PRELIMINARY	Structure is conveyed with semantic HTML and ARIA: item tables use header cells, form fields have programmatic labels, the satisfaction rating of the feedback dialog is a radio group with a legend, the SharePoint Activity entries form a list, and dialogs and cards carry headings. Custom controls that are not native elements expose a role. To be confirmed via T-AXE, T-SR.
1.3.2 Meaningful Sequence	PRELIMINARY	Reading and focus order follow the DOM order of the Custom UI, which matches the visual order: in the connect dialog the tabs, filters, breadcrumbs, item table, pagination, quick view and the selected-items section follow each other; in the work item panel the action bar precedes the card or list view. Focus order verified via T-KBD; reading order to be confirmed via T-SR.

Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics	SUPPORTS	Instructions do not rely solely on shape, size, or location; icon-only controls carry text names and tooltips. Verified via T-MAN.
1.4.1 Use of Color	SUPPORTS	Status cues carry text or iconography in addition to colour: upload states use distinct icons with text alternatives, errors are given as text, new connections are marked with a "New" lozenge, missing permissions are explained in text, and the form error of the feedback dialog is stated in text. Verified via T-MAN.
1.4.2 Audio Control	SUPPORTS	No audio plays automatically.
2.1.1 Keyboard	SUPPORTS	All functionality is operable by keyboard: opening items, folders and the full-screen preview, connecting items in the connect dialog (browse, search, select, quick view, upload), the card carousel, the paste-URL dropdown, the smart-value dropdown of the automation forms, the auto-connect controls in the space settings and the file filter of the SharePoint Activity tab. Item tables are a single tab stop whose rows are reached with the arrow keys. Uploading by drag and drop has the Upload button as keyboard alternative. Keyboard operation inside the embedded Microsoft preview is Microsoft's (out of boundary); entering and leaving it by keyboard is verified (see 2.1.2). Verified via T-KBD (manual pass and automated keyboard tests).
2.1.2 No Keyboard Trap	SUPPORTS	The app's user interfaces contain no keyboard trap: informational popups (upload information, upload error details, item path help, copy feedback) do not trap focus and close with Escape or Tab, dropdowns close with Escape and return focus to their trigger, and Forge dialogs are closed with their close button. Focus can enter and leave the embedded Microsoft preview in the preview dialog by keyboard alone. Verified via T-KBD.
2.1.4 Character Key Shortcuts	SUPPORTS	The app defines no single-character key shortcuts; arrow keys move between table rows only while focus is inside the table. Verified via T-KBD.
2.2.1 Timing Adjustable	SUPPORTS	The app imposes no time limits on user interaction. Session and token lifetimes are governed by the Atlassian host and by Microsoft Entra ID; re-authentication uses single sign-on where possible.
2.2.2 Pause, Stop, Hide	SUPPORTS	Motion is limited to loading indicators, skeletons and short hover/transition effects while SharePoint content is fetched; there is no auto-updating, blinking or scrolling content requiring a pause control. Animations and transitions are suppressed when the user requests reduced motion. To be confirmed via T-MAN.

Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold	SUPPORTS	No content flashes.
2.4.1 Bypass Blocks	SUPPORTS	The user interfaces are a work item panel, a work item activity tab, dialogs, a space settings page and automation configuration forms without repeated blocks of navigation; page-level navigation is provided by Jira. Item tables are a single tab stop, so their rows do not have to be tabbed through. To be confirmed via T-MAN.
2.4.2 Page Titled	SUPPORTS	Each user interface document has a descriptive and distinct title; within Jira, the surrounding page, panel or dialog is titled by the host. To be confirmed via T-MAN.
2.4.3 Focus Order	SUPPORTS	Focus order follows the visual and reading order. Item tables are entered at the active row and left with the next Tab, so the quick view of any row can be reached; closing a dropdown or popup with Escape returns focus to its trigger; cards of the carousel that receive focus are moved into view. Verified via T-KBD.
2.4.4 Link Purpose (In Context)	PRELIMINARY	Item names that open a document or folder and the "open in SharePoint" and "open parent folder" actions carry names that state their purpose and the item, e.g. "Open folder Reports" or "More actions for Budget.xlsx". To be confirmed via T-AXE, T-SR.
2.5.1 Pointer Gestures	SUPPORTS	No path-based or multipoint gestures are required; the card carousel can be operated with its previous/next buttons and by keyboard. Verified via T-MAN.
2.5.2 Pointer Cancellation	SUPPORTS	Actions complete on the up-event and can be aborted by moving off the control (Atlaskit default). Verified via T-MAN.
2.5.3 Label in Name	PRELIMINARY	Icon-only controls carry a text name matching their tooltip, and controls whose visible label is hidden in narrow views (e.g. the connect, configure and switch-view buttons of the work item panel) carry the same text as explicit name. Remaining check: that each accessible name contains the visible label text wherever one is shown. To be confirmed via T-AXE, T-SR.
2.5.4 Motion Actuation	SUPPORTS	No functionality is operated by device or user motion.

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page	SUPPORTS	Each user interface declares its language. The interface is available in English and German; the declared language follows the language resolved from the Jira user's locale. Verified via T-MAN.
3.2.1 On Focus	SUPPORTS	Receiving focus does not trigger a change of context. Moving the focus to a row of an item table updates the quick view next to the table, which is not a change of context. The paste-URL field and the search field of the smart-value dropdown receive focus when opened, which is the purpose of opening them. Verified via T-KBD.
3.2.2 On Input	PRELIMINARY	Selecting a SharePoint site loads its document libraries, entering a search term updates the result table, selecting files in the activity filter filters the activity list, and switching the auto-connect toggle saves the setting. These are expected updates within the same view, not changes of context. Verify that the updates are announced. To be confirmed via T-MAN, T-SR.
3.2.6 Consistent Help (2.2 only)	SUPPORTS	The feedback link appears in the same relative position (below the content) in the work item panel and in the connect dialog and opens the feedback form in a new browser tab. Verified via T-MAN.
3.3.1 Error Identification	PRELIMINARY	Errors are identified in text: upload errors are shown at the affected upload item, with details available by keyboard; validation errors of the automation forms are shown at the field and the invalid field is marked as such; the feedback dialog states its error in text, announces it and marks the affected fields; missing permissions are explained in a section message; errors of the paste-URL and auto-connect actions are shown as Jira flags. To be confirmed via T-MAN, T-SR.
3.3.2 Labels or Instructions	SUPPORTS	Inputs have programmatic labels rather than placeholder text alone: search fields, the paste-URL field, site and library selects, the file filter, the auto-connect toggle and work item type select, the automation form fields and the feedback form. To be confirmed via T-AXE.
3.3.7 Redundant Entry (2.2 only)	SUPPORTS	Multi-step flows do not require re-entering previously supplied information: the selected site, library and folder are kept while browsing, the selection of items is kept across tabs and pages of the connect dialog, and saved automation configurations are loaded into the form. Verified via T-MAN.
4.1.1 Parsing (obsolete)	SUPPORTS	Per the September 2023 WCAG 2.0/2.1 errata this criterion is always supported; it is removed in WCAG 2.2.

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value	PRELIMINARY	Names, roles, states and values are exposed to assistive technology: custom controls expose button or link roles, toggles and dropdown triggers expose their expanded state, the selected item badge its pressed state, upload progress bars a name, and the item checkboxes and auto-connect toggles a name identifying the item. To be confirmed via T-AXE, T-SR.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)	NOT APPLICABLE	The app itself presents no live audio or video content; see 1.2.1.
1.2.5 Audio Description (Prerecorded)	NOT APPLICABLE	The app itself presents no pre-recorded audio or video content; see 1.2.1.
1.3.4 Orientation (2.1 and 2.2)	SUPPORTS	Content is not locked to a single orientation; the work item panel adapts to its available width. To be confirmed via T-REFLOW.
1.3.5 Identify Input Purpose (2.1 and 2.2)	SUPPORTS	The app collects no personal data about the user through its forms; inputs are search fields, URL and path fields, selectors and a free-text feedback field that map to no defined input purpose. Verified via T-MAN.
1.4.3 Contrast (Minimum)	PRELIMINARY	Text colours derive from Atlassian Design System tokens intended to meet 4.5:1 (3:1 large) in light and dark theme. Contrast has not been measured per surface; measurement is required for the surfaces that use custom colours (feedback dialog, auto-connect onboarding, disabled and subtle texts). To be confirmed via T-CONTRAST.
1.4.4 Resize Text	PRELIMINARY	Atlaskit text resizes to 200% without loss of content or function. Verify that the work item panel and the activity tab grow with their content and that the connect and preview dialogs do not clip content. To be confirmed via T-ZOOM.
1.4.5 Images of Text	SUPPORTS	Text is rendered as real text; imagery is limited to icons, illustrations, file thumbnails and profile pictures. To be confirmed via T-MAN.

Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (2.1 and 2.2)	PRELIMINARY	Content must reflow to a 320 CSS px equivalent without two-dimensional scrolling. The work item panel switches to icon-only actions in narrow widths; item tables may use the permitted data-table exception. The connect dialog and the embedded preview (a fixed-size third-party iframe) require verification. To be confirmed via T-REFLOW.
1.4.11 Non-text Contrast (2.1 and 2.2)	PRELIMINARY	UI component and graphical-object contrast derives from Atlaskit tokens. Verify file-type icons, upload status icons, the focus indicator on custom controls and the selected-row highlight in the connect dialog. To be confirmed via T-CONTRAST.
1.4.12 Text Spacing (2.1 and 2.2)	SUPPORTS	No loss of content when user text-spacing overrides are applied. To be confirmed via T-ZOOM.
1.4.13 Content on Hover or Focus (2.1 and 2.2)	SUPPORTS	Tooltips are shown on hover and keyboard focus, remain visible while hovered or focused and can be dismissed with Escape. Popups opened by activation (upload information, error details, item path help) close with Escape or when focus moves on, without losing the focus position. Verified via T-KBD.
2.4.5 Multiple Ways (AA)	SUPPORTS	SharePoint items can be found and connected in several ways: recent items and search on the Start tab, browsing SharePoint sites, My OneDrive and the space folders, pasting a URL, and the Rovo agent. Verified via T-MAN.
2.4.6 Headings and Labels	SUPPORTS	Headings and labels are descriptive. Verified via T-MAN; the automated empty-heading and heading-order checks (T-AXE) and the screen-reader review (T-SR) remain.
2.4.7 Focus Visible	SUPPORTS	A visible focus indicator is provided on every interactive element, including the custom controls (card thumbnails, rating options, smart-value options). Verified via T-KBD.
2.4.11 Focus Not Obscured (Minimum) (2.2 only)	SUPPORTS	Focused components are not hidden by author-created content: cards of the carousel that receive keyboard focus are moved into the visible area, and the apps have no sticky headers or footers that cover focused elements. Verified via T-KBD.
2.5.7 Dragging Movements (2.2 only)	SUPPORTS	Uploading by dragging files onto the table has the Upload button as single-pointer alternative; no other functionality requires dragging. Verified via T-MAN.
2.5.8 Target Size (Minimum) (2.2 only)	PRELIMINARY	Icon-only action buttons are at least 24x24 CSS px. The card action buttons, breadcrumb segments and the remove buttons of the selected-item badges require verification. To be confirmed via T-MAN.

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts	SUPPORTS	The interface texts are available in English and German and follow the declared interface language; no untranslated text remains in the German interface. File and folder names and other SharePoint content are customer content in whichever language they were authored. Verified via T-MAN.
3.2.3 Consistent Navigation	SUPPORTS	Navigation elements (breadcrumbs, tabs, action bar) appear in a consistent relative order across the work item panel, the space settings page and the connect dialog. Verified via T-MAN.
3.2.4 Consistent Identification	SUPPORTS	Components with the same function (open, download, copy link, open parent folder, disconnect) use the same icons and names in the card view, the list view and the preview dialog. Verified via T-MAN.
3.3.3 Error Suggestion	SUPPORTS	Error messages state the corrective action where one is known, e.g. replacing a file that already exists during upload, requesting access in SharePoint or asking an administrator. Verified via T-MAN.
3.3.4 Error Prevention (Legal, Financial, Data)	SUPPORTS	Disconnecting items removes only the connection to the work item or space, not the SharePoint content, and can be reversed by connecting the item again. Uploads detect name conflicts and let the user choose to replace the existing file. Automation actions that delete SharePoint folders are configured explicitly in a rule and can be restricted to empty folders. Verified via T-MAN.
3.3.8 Accessible Authentication (Minimum) (2.2 only)	NOT APPLICABLE	Authentication is performed by the Atlassian platform and by Microsoft Entra ID, not by the ICT under evaluation; the app receives an authenticated context and uses single sign-on where possible. The Microsoft sign-in and consent dialogs are Microsoft's ICT. **Evidence note:** Microsoft's ACR "Office 365 and Azure AD login experience (Web)" (VPAT 2.4Rev, 11 September 2023) reports *Supports* across WCAG 2.0 and 2.1 Level A/AA, but covers WCAG 2.0 and 2.1 only — it therefore provides no evidence for this 2.2-only criterion. An updated edition will be requested; see the appendix on third-party evidence.
4.1.3 Status Messages (2.1 and 2.2)	PRELIMINARY	Status messages are announced without moving focus: search result counts, the result of copying a link, loading states, the feedback form error and the confirmation after sending feedback. Errors of the paste-URL and auto-connect actions are shown as Jira flags, whose announcement is provided by the host. To be confirmed via T-SR.

Table 3: Success Criteria, Level AAA

Level AAA is not within the reported scope; the table is included for completeness with every criterion marked *Not Evaluated* (permitted for Level AAA).

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
1.2.7 Extended Audio Description (Prerecorded)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
1.2.8 Media Alternative (Prerecorded)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
1.2.9 Audio-only (Live)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
1.3.6 Identify Purpose (2.1 and 2.2)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
1.4.6 Contrast (Enhanced)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
1.4.7 Low or No Background Audio	NOT EVALUATED	Level AAA is not within the reported scope of this document.
1.4.8 Visual Presentation	NOT EVALUATED	Level AAA is not within the reported scope of this document.
1.4.9 Images of Text (No Exception)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
2.1.3 Keyboard (No Exception)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
2.2.3 No Timing	NOT EVALUATED	Level AAA is not within the reported scope of this document.
2.2.4 Interruptions	NOT EVALUATED	Level AAA is not within the reported scope of this document.
2.2.5 Re-authenticating	NOT EVALUATED	Level AAA is not within the reported scope of this document.
2.2.6 Timeouts (2.1 and 2.2)	NOT EVALUATED	Level AAA is not within the reported scope of this document.

Criteria	Conformance Level	Remarks and Explanations
2.3.2 Three Flashes	NOT EVALUATED	Level AAA is not within the reported scope of this document.
2.3.3 Animation from Interactions (2.1 and 2.2)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
2.4.8 Location	NOT EVALUATED	Level AAA is not within the reported scope of this document.
2.4.9 Link Purpose (Link Only)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
2.4.10 Section Headings	NOT EVALUATED	Level AAA is not within the reported scope of this document.
2.4.12 Focus Not Obscured (Enhanced) (2.2 only)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
2.4.13 Focus Appearance (2.2 only)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
2.5.5 Target Size (2.1 and 2.2)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
2.5.6 Concurrent Input Mechanisms (2.1 and 2.2)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
3.1.3 Unusual Words	NOT EVALUATED	Level AAA is not within the reported scope of this document.
3.1.4 Abbreviations	NOT EVALUATED	Level AAA is not within the reported scope of this document.
3.1.5 Reading Level	NOT EVALUATED	Level AAA is not within the reported scope of this document.
3.1.6 Pronunciation	NOT EVALUATED	Level AAA is not within the reported scope of this document.
3.2.5 Change on Request	NOT EVALUATED	Level AAA is not within the reported scope of this document.

Criteria	Conformance Level	Remarks and Explanations
3.3.5 Help	NOT EVALUATED	Level AAA is not within the reported scope of this document.
3.3.6 Error Prevention (All)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
3.3.9 Accessible Authentication (Enhanced) (2.2 only)	NOT EVALUATED	Level AAA is not within the reported scope of this document.

Revised Section 508 Report

Chapter 3: Functional Performance Criteria

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	PRELIMINARY	Operable non-visually via keyboard and screen-reader semantics; see WCAG 1.1.1, 1.3.1, 2.1.1, 4.1.2. Keyboard operation verified via T-KBD. The embedded document preview and the customer's source documents are out of boundary. To be confirmed via T-SR.
302.2 With Limited Vision	PRELIMINARY	Supports text resize, reflow and design-token contrast; see WCAG 1.4.3/1.4.4/1.4.10/1.4.11. To be confirmed via T-ZOOM, T-CONTRAST.
302.3 Without Perception of Color	SUPPORTS	Colour is not the sole means of conveying status: upload states, errors and new connections carry icons and text in addition to colour; see WCAG 1.4.1. Verified via T-MAN.
302.4 Without Hearing	SUPPORTS	No audio-only information is presented by the app.
302.5 With Limited Hearing	SUPPORTS	No audio-only information is presented by the app.
302.6 Without Speech	SUPPORTS	No speech input is required to operate the app.
302.7 With Limited Manipulation	PRELIMINARY	Keyboard operation verified via T-KBD; drag and drop has a single-pointer alternative. Target size remains to be verified via T-MAN (see WCAG 2.5.8).
302.8 With Limited Reach and Strength	SUPPORTS	Web software with no physical reach/strength requirement.
302.9 With Limited Language, Cognitive, and Learning Abilities	PRELIMINARY	Clear labels and consistent identification are provided; error messages for uploads, permissions and automation configuration must give actionable guidance; see WCAG 3.3.x. To be confirmed via T-MAN.

Chapter 4: Hardware

Not Applicable. The ICT is web-based software with no hardware component; the entire chapter (401–415) does not apply.

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope — Incorporation of WCAG 2.0 AA	SEE WCAG 2.X	See the WCAG 2.x Level A and AA tables above.
502 Interoperability with Assistive Technology	NOT APPLICABLE	The ICT is web-based software rendered in the browser; interoperability with assistive technology is provided through the user agent and addressed under WCAG 4.1.2. The non-web software platform-service provisions (502.2.x, 502.3.x) do not apply.
503.2 User Preferences	SUPPORTS	The UI inherits platform, browser and Jira user preferences (font size, light/dark theme, language, reduced motion). To be confirmed via T-MAN.
503.3 Alternative User Interfaces	NOT APPLICABLE	No alternative user interface that itself functions as ICT is provided.
503.4 User Controls for Captions and Audio Description	NOT APPLICABLE	The app presents no audio/video with captions or audio description; media in SharePoint is played by Microsoft's player or Microsoft Stream (out of boundary).
504 Authoring Tools	NOT APPLICABLE	The app connects existing SharePoint content to Jira, uploads files and creates folders, but does not provide a content-authoring interface. Editing a document happens in Microsoft Office for the web, whose authoring-tool obligations are Microsoft's. Accessibility of user-generated source content remains governed by the originating editors.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
602.2 Accessibility and Compatibility Features	SUPPORTS	This Accessibility Conformance Report documents accessibility and compatibility features and is available on request. To be confirmed via T-MAN.
602.3 Electronic Support Documentation	SEE WCAG 2.X	Product documentation is delivered as web content at help.elevatic.com; see the WCAG 2.x tables. The documentation platform (Scroll Sites) is a third-party component.
602.4 Alternate Formats for Non-Electronic Support Documentation	NOT APPLICABLE	Support documentation is provided electronically.
603.2 Information on Accessibility and Compatibility Features	SUPPORTS	Accessibility information is available through the vendor support channel. To be confirmed via T-MAN.
603.3 Accommodation of Communication Needs	SUPPORTS	Support is offered over email/web, accommodating a range of communication needs. To be confirmed via T-MAN.

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Clause 4: Functional Performance Statements

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	PRELIMINARY	See Section 508 302.1 / WCAG. Keyboard operation verified via T-KBD. To be confirmed via T-SR.
4.2.2 Usage with limited vision	PRELIMINARY	See Section 508 302.2 / WCAG 1.4.x. To be confirmed via T-ZOOM, T-CONTRAST.
4.2.3 Usage without perception of colour	SUPPORTS	See WCAG 1.4.1: upload states, errors and new connections carry icons and text in addition to colour. Verified via T-MAN.
4.2.4 Usage without hearing	SUPPORTS	No audio-only information is presented by the app.
4.2.5 Usage with limited hearing	SUPPORTS	No audio-only information is presented by the app.
4.2.6 Usage with no or limited vocal capability	SUPPORTS	No voice input is required.
4.2.7 Usage with limited manipulation or strength	PRELIMINARY	Keyboard operation verified via T-KBD; drag and drop has a single-pointer alternative. Target size remains to be verified via T-MAN (see WCAG 2.5.8).
4.2.8 Usage with limited reach	SUPPORTS	Web software; no physical reach requirement.
4.2.9 Minimize photosensitive seizure triggers	SUPPORTS	No flashing content; see WCAG 2.3.1.
4.2.10 Usage with limited cognition, language, or learning	PRELIMINARY	See WCAG 3.3.x; the upload, permission and automation configuration error paths are the critical cases. To be confirmed via T-MAN.
4.2.11 Privacy	SUPPORTS	Accessibility features do not degrade the privacy afforded to users. Content is retrieved with the delegated permissions of the signed-in user and follows SharePoint permissions; screen-reader announcements contain only information already shown on screen. To be confirmed via T-MAN.

Clause 5: Generic Requirements

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	NOT APPLICABLE	The app is open-functionality web software that permits assistive technology via the browser; the closed-functionality provisions (5.1.2–5.1.6) do not apply.
5.2 Activation of accessibility features	SUPPORTS	The app does not disrupt platform accessibility features activated by the user. To be confirmed via T-MAN.
5.3 Biometrics	NOT APPLICABLE	No biometric identification or control is used by the app.
5.4 Preservation of accessibility information during conversion	PRELIMINARY	The app performs no format conversion: documents remain in SharePoint and are rendered by Microsoft. The one case to review is the Rovo agent, which extracts the text of a document to summarise it; its answers are presented in Atlassian's Rovo chat. Verify that headings, lists and table structure of the source are reflected as structured text. To be confirmed via T-MAN, T-SR.
5.5 Operable parts	NOT APPLICABLE	No physical/mechanical operable parts (hardware provision).
5.6 Locking or toggle controls	NOT APPLICABLE	Hardware provision; not applicable to web software.
5.7 Key repeat	NOT APPLICABLE	Hardware provision; key-repeat behaviour is governed by the platform.
5.8 Double-strike key acceptance	NOT APPLICABLE	Hardware provision; not applicable.
5.9 Simultaneous user actions	SUPPORTS	No operation requires simultaneous user actions.

Clauses 6, 7, 8: Two-Way Voice, Video, Hardware

Not Applicable. The app provides no two-way voice communication (Clause 6), no video-capability/caption-or-audio-description processing (Clause 7), and no hardware (Clause 8). Playback of media stored in SharePoint is performed by Microsoft's player and is outside the boundary.

Clause 9: Web

See the WCAG 2.x Report above; Clause 9 maps directly to WCAG 2.x Level A and AA.

Clause 10: Non-Web Documents

Criteria	Conformance Level	Remarks and Explanations
10.1.1.1 through 10.4.1.3	NOT APPLICABLE	The app generates no non-web documents. The documents it displays and uploads are the customer's own SharePoint content, authored elsewhere and rendered by Microsoft; their conformance is the responsibility of the document authors and of Microsoft's viewer. The app's own output in Jira is web content covered under Clause 9 / the WCAG tables.
10.5 Caption positioning	NOT APPLICABLE	No captioned media is produced by the app.
10.6 Audio description timing	NOT APPLICABLE	No audio-described media is produced by the app.

Clause 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.1.1.1 through 11.4.1.3	SEE WCAG 2.X	See the WCAG 2.x Level A and AA tables.
11.5 Interoperability with assistive technology	NOT APPLICABLE	Web software; assistive-technology interoperability is provided through the browser and addressed under WCAG 4.1.2.
11.6 Documented accessibility usage	SUPPORTS	Accessibility features are documented (this report). To be confirmed via T-MAN.
11.7 User preferences	SUPPORTS	The UI honours platform, browser and Jira user preferences (font size, theme, language, reduced motion). To be confirmed via T-MAN.
11.8 Authoring tools	NOT APPLICABLE	The app is not an authoring tool (see Section 508 504).

Clause 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1.1 Accessibility and compatibility features	SUPPORTS	Documented in this report. To be confirmed via T-MAN.
12.1.2 Accessible documentation	SEE WCAG 2.X	Documentation is delivered as web content; see the WCAG tables.
12.2.2 Information on accessibility and compatibility features	SUPPORTS	Available via the vendor support channel. To be confirmed via T-MAN.
12.2.3 Effective communication	SUPPORTS	Support accommodates a range of communication needs. To be confirmed via T-MAN.
12.2.4 Accessible documentation	SEE WCAG 2.X	See WCAG tables.

Clause 13: ICT Providing Relay or Emergency Service Access

Not Applicable. The app provides no relay or emergency-service access.

Third-Party Conformance Evidence

Components outside the boundary of this report are listed, with the vendor evidence held for each, in the appendix *Third-Party Accessibility Evidence — Microsoft and Platform Components*. Current position:

Component	Evidence	Coverage and gaps
Microsoft sign-in and consent (Microsoft Entra ID)	ACR ON FILE	"Office 365 and Azure AD login experience (Web)", VPAT 2.4Rev, 11 September 2023 — *Supports* for all WCAG 2.0 and 2.1 Level A/AA criteria; media criteria *Not Applicable*. Evaluated per the DHS Trusted Tester Program. Gaps: WCAG 2.2 not covered (notably 3.3.8); report is from 2023.
Office for the web (document preview, in-place editing)	MISSING	No vendor ACR on file yet. Largest embedded surface in the product.
SharePoint Online / OneDrive rendering and media playback	MISSING	No vendor ACR on file yet.
Jira Cloud (host, incl. Jira Automation and Rovo)	PUBLICLY AVAILABLE, NOT FILED	Atlassian publishes product VPATs; the current Jira Cloud edition, including its coverage of Jira Automation and the Rovo chat, is not yet filed in our evidence register.
Scroll Sites (documentation delivery)	MISSING	Relevant to Section 508 602.3 and EN 301 549 12.1.2.

Third-party conformance statements are reproduced as received from the respective vendor. Elevatic does not independently verify them and does not warrant their accuracy.

Planned Verification

The criteria marked *Preliminary* are being verified with the methods listed below. This report will be updated as the activities are completed. Planned actions regarding third-party evidence are listed in the appendix *Third-Party Accessibility Evidence — Microsoft and Platform Components*.

Verification activity	Surface	Criteria	Method
Screen-reader review with NVDA (Windows) and VoiceOver (macOS) of all user interfaces in the deployed app	All surfaces	All Level A/AA	T-SR
Screen-reader review of browsing and searching: tab switch, navigating into sites, libraries and folders, row navigation with the arrow keys, quick view, selection and announcement of result updates	Connect dialog	1.3.1, 2.4.3, 3.2.2, 4.1.2, 4.1.3	T-SR
Screen-reader review of error and permission messages (SharePoint permissions, Microsoft consent, licence, uploads, automation form validation, flags)	All surfaces	3.3.1, 4.1.3	T-SR
Automated axe-core checks of each user interface, including the open state of menus, dropdowns and popups, as ongoing coverage	All surfaces	All automatable	T-AXE
Contrast measurement of text, icons, focus indicators and selection highlights in light and dark theme	All surfaces	1.4.3, 1.4.11	T-CONTRAST
Text resize to 200%, text spacing and reflow to 320 CSS px	All surfaces	1.4.4, 1.4.10, 1.4.12	T-ZOOM, T-REFLOW
Measurement of target sizes of card actions, breadcrumb segments and selected-item badges	Work item panel, connect dialog	2.5.8	T-MAN
Check that accessible names contain the visible label text	All surfaces	2.5.3	T-AXE
Review of how document structure (headings, lists, tables) is reflected in the answers of the Rovo agent	Rovo agent (Rovo chat)	5.4	T-MAN, T-SR

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